

PATIENT SAFETY

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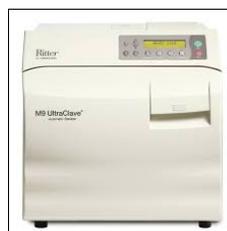


Peace on Earth

Our office has worked hard to create a comfortable environment for our patients over the years, but it is often what happens behind the scenes that matters most. We thought we'd take some time this issue of our newsletter to touch on what we do to create a safe environment for you. We feel it puts us at the cutting edge of dental practices in California.

Steam Sterilization

All of our instruments and handpieces are run through a steam autoclave, which uses high pressure, temperature, and distilled water to sterilize. Before the instruments are placed into the autoclave they are cleaned by hand and then placed into an ultrasonic cleaner. After cleaning the instruments are placed in a sterilization pouch with an indicator which validates the sterilization. Our office uses a type of pouch (with Class 4 multi-variable indicators) which exceeds the new CDC requirements for verifying sterilization. This quality of pouch is still only used by a small percentage of dental offices. All pouches are then date stamped and opened individually for each patient.



F-117 Nighthawk

Personal Barriers

To minimize cross contamination, and provide a barrier between ourselves and our patients we use long sleeve jackets with elastic wrist collars, disposable gloves, and face-masks. So when cold and flu season strike, we are all safer in our office then just about anywhere else.

OUR TEAM—PATTI VINE



You may have noticed a new voice over the phone or at the front desk over the last few months. That is Patti, the newest member of our dental team. She may be new to us, but she has over 30 years experience in the dental field. She started as a dental assistant and moved to administrative responsibilities along the way. Patti's personal goal is to always do her best to make all patients feel comfortable and leave our office having had the best experience possible.

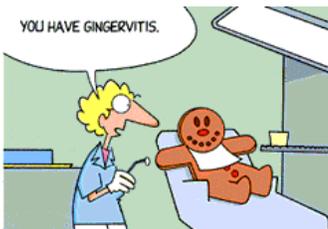
She is married to Rich, a retired Naval Commander, so she has lived all over our beautiful country. They have 2 children, and son and a daughter, with a grandchild on the way! When Patti's not at work, look for her on the golf course or ballroom dance floor. Both require a lot of practice, so her dental work still needs to remain part time so she can hone her skills.

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We're on the web!
www.MyLincolnDentist.com

General and Esthetic Dentistry



ATTENTION PARENTS
Getting kids on the right track early!

Our office is offering free "Happy Teeth" Visits to our patients between the ages of 1-5. These visits are designed to introduce these youngsters to the dental setting in a positive way and educate the parents in how to prevent dental problems. It's never too early to start good habits. Tell a friend.

PATIENT SAFETY

Treatment Room Disinfection

Between patients our rooms are wiped down with a surface disinfectant. Our newest disinfectant has a 2 minute kill rate, so it is very powerful. The cleaner is a germicide, fungicide, virucide, tuberculocide, deodorizer, and detergent. We never spray our cleaner so we don't aerosolize the solution. We want to disinfect the surfaces, not to get it airborne so that we have to breathe it in.



Water System

All of the water that we use for dental or hygiene care is distilled water. This ultraclean water source helps keep our water free of contaminants, which has the added benefit of keeping our equipment in top shape.

Cleanliness

Clutter and disorganization can lead to a less than ideal working environment. We work very hard and keeping a tidy workplace and staying up on upgrades and maintenance on a continual basis.



Personal Information Security

Our personal patient data is kept on a password protected server, with multiple hard drives and state of the art fire-wall protection. Our office recently upgraded our system so that patients can access our wireless network with all the laptops, tablets, and phones that many of us carry with us. With this new system our IT specialist has now ensured the security of our patient data, while also providing for convenient WiFi access.

LENDING A HELPING HAND

Over the last year we have been honored to help and play a role in supporting various organizations and charitable events with sponsorships and volunteer support over this last year. So thank you to some of those who let us play a part:

Smiles for Kids, Lincoln Girls Softball, Lincoln Little League Baseball, Toys for Tots, Community Christian School, GEMS 5K, Lincoln High Football, Mud Run 4 Life, St. Joseph's Charity Golf Tournaments, CDA Cares, Kiwanis and PALS Fish N. Kids Fishing Derby, Lincoln Open Space Committee, Knights of Columbus Oktoberfest, Downtown Lincoln Classic Car Show, the CDA Foundation, and other deserving charities in our area.



Our Request to Our Patients

We are an office that welcomes new patients. If you have been satisfied with your care at Denzler Family Dentistry, please tell your family and friends. Word of mouth is our most valued source of new patients. Thank you!